

Change to bill pay process

The process for paying your emergency or urgent care medical bill at WestHealth is changing on August 3, 2018. After this date, we will no longer be able to process your payment or answer billing questions onsite at WestHealth.

Four ways to pay your Allina Health bill

- online at allinahealth.org/paybill
- online from your Allina Health account
- call the **Customer Service Department** (see below for number and hours)
- call the **Allina Health Business Office** (see below for number and hours)

For questions or to talk about your bill

Call the Customer Service Department:

612-262-9000 or 1-800-859-5077

Hours: Monday – Thursday 8 a.m. to 4:30 p.m. and Friday 9 a.m. to 4:30 p.m.

Or the Allina Health Business Office:

763-585-8580 or 1-866-685-2457

Hours: Monday – Thursday 8 a.m. to 6 p.m. and Friday 8 a.m. to 4 p.m.

*We apologize for any inconvenience
and appreciate your patience
during this transition.*