

# Choosing Your Baby's Health Care Provider Worksheet

## Questions to ask prospective health care providers

Which hospitals do you typically admit sick children to? \_\_\_\_\_

Does that include the hospital where my baby will be born? \_\_\_\_\_

Do you also use local and regional specialty children's hospitals?  yes  no

Which ones? \_\_\_\_\_

Are you covered by my health plan?  yes  no

What are your views on infant feeding? \_\_\_\_\_

What kind of support do you offer for infant feeding? \_\_\_\_\_

Do you offer space for private breastfeeding?  yes  no Diaper changing?  yes  no

What are your recommendations about circumcision? \_\_\_\_\_

If I choose circumcision who will do it? \_\_\_\_\_

How long is the typical waiting time to make an appointment? \_\_\_\_\_

How long is the typical waiting time in your waiting room? \_\_\_\_\_

In the exam room? \_\_\_\_\_

What is your system for answering routine questions?

May I ask them over the phone?  yes  no

May I talk to you or must I leave a message? \_\_\_\_\_

Will you return my calls or will a nurse? \_\_\_\_\_

How can I reach you in an emergency? \_\_\_\_\_

How much time do you allow for a routine office visit? \_\_\_\_\_

What are your fees for: normal office visits? \_\_\_\_\_ immunizations? \_\_\_\_\_ procedures? \_\_\_\_\_

How will I be billed? \_\_\_\_\_

What are your billing policies? \_\_\_\_\_

Do you use nurse practitioners in your practice?  yes  no Can I meet them?  yes  no

How are they involved? \_\_\_\_\_

Who covers for you on weekends and vacations? \_\_\_\_\_

Can I visit and see you and your office in person? \_\_\_\_\_

Is there a charge for this visit? \_\_\_\_\_

When you visit a prospective health care provider, see for yourself how you feel about the:

Lobby and office — is it child- and parent-friendly? \_\_\_\_\_

Reception staff — are they friendly and helpful? \_\_\_\_\_