

# Financial Assistance

It is important to Allina Health to provide access to medically necessary health care services regardless of your ability to pay. The Allina Partners Care Program is available to help you pay your hospital or clinic bill.

## Allina Partners Care Program

The Allina Partners Care Program is open to patients who live within the area served by Allina Health. Your annual income must be at or below 275 percent of the federal poverty level. The liquid asset limit is \$20,000.

If you qualify, Allina Health will write off your remaining balance for medically necessary services. Services **not** billed by Allina Health are not covered by this program.

## How to apply

The application asks for your: family size, employment, income, assets, banking, and current insurance coverage. You will need to provide supporting documents. If you are uninsured, you may be asked to apply for Medical Assistance, Minnesota Care/BadgerCare or buy health insurance through the health exchange before you can qualify for this program. If you are approved, you could be eligible for up to 12 months from the approval date.

To apply for the Allina Partner's Care Program:

- download an application from [allinahealth.org/financialassistance](https://allinahealth.org/financialassistance)
- obtain an application at any Allina Health hospital or clinic
- call our Customer Service department at 612-262-9000
- mail a request in writing to Allina Partners Care, PO Box 43, MR 10860, Minneapolis, MN 55440
- log into your Allina Health account and start the application process

If you need assistance filling out the application, you can contact us via phone at 612-262-5503. You may also request to meet with a patient representative at any of our hospitals or clinics.

Please send your completed application to Allina Partners Care, PO Box 43, MR 10860, Minneapolis, MN 55440.

You could go to [allinahealth.org/financialassistance](https://allinahealth.org/financialassistance) or call 612-262-9000 (1-800-859-5077) to learn more. The Allina Partners Care application, policy and this summary are available in English, Spanish and Somali.