

Minnesota Perinatal Physicians Brand Promise

We commit to providing patient-centered care where every patient is treated with compassion and respect. We commit to focusing on the patient and family in all we do.

Team work

- Patients and their support persons are included in a coordinated, multi-disciplinary team focused on personalized care
 - We work with the referring providers and within the care team to provide seamless transitions and coordinated information between and among providers
 - We have a defined sign out process which optimizes communication in patient care
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Clinical Quality and Expertise

- We value evidence-based care and strive to incorporate it into all that we do
 - We identify care standards and share those with the medical community
 - We serve as experts and resources for providers specializing in obstetrics and women's health
 - We share our experience with providers specializing in obstetrics and women's health
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Communication

- We will ensure that the patient and care team receive consistent, clear, timely and regular communication
 - We update referring providers within 24 hours of deliveries and weekly for patients with longer inpatient stays. We attempt to communicate abnormal ultrasound results by phone the same day the ultrasound was conducted. Normal ultrasound results are available within one business day.
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Access

- Patients will know what to expect during each aspect of each interaction with the care team
 - We will respect the patient's time
 - Perinatologists are available 24x7 for consultations and transfers, and will facilitate all patient care needs
 - We will support each patient's unique needs and be flexible and accommodating
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