

All together better.



2024 FIRST QUARTER



CARE THAT MAKES MOM PROUD

CHEERS TO 2024

There's already much to celebrate about this year.

Yes, health care industry headwinds continue to be strong, but we're progressing on our performance goals.

Meanwhile, national organizations are spotlighting our work as groundbreaking and best in class, and employees are nominating their teammates for recognition.

In the pages ahead:

- Meet this year's Allina Health Annual Awards honorees.
- Learn how we're making supply chain management more efficient.
- See how our neighborhood investments are changing lives.

These stories inspire me. I hope you'll feel the same.



Christine Moore

Christine Moore
Chief Administrative Officer

INSTANT FEEDBACK

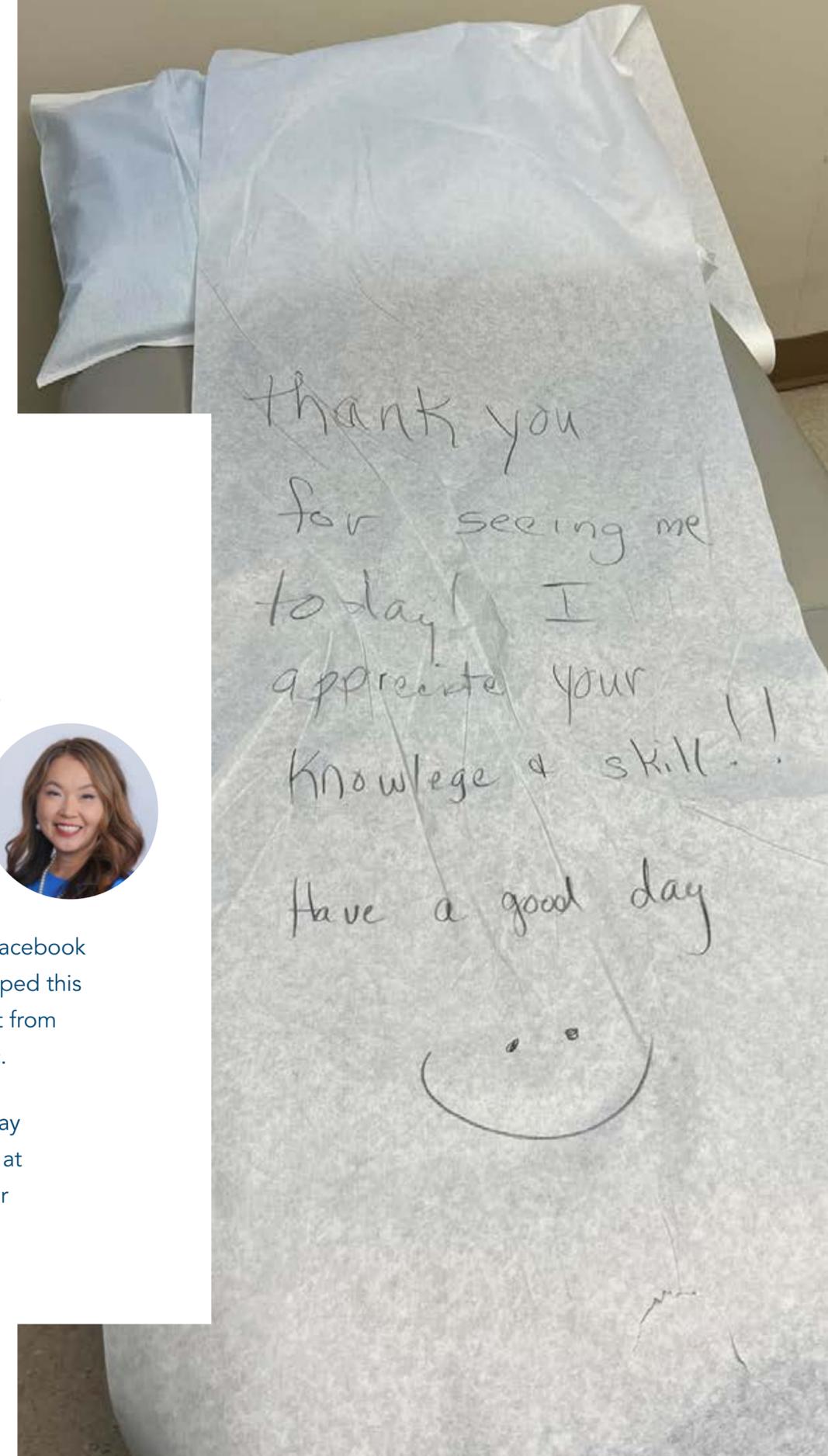
“ I've never had a patient leave a message like that before.

Liz Farhat, MD



Here's a fun post from our employee Facebook group. Dermatologist Liz Farhat snapped this photo of a surprise thank you she got from a patient at the Allina Health Bloomington Clinic.

Liz said, "This was definitely the most creative way a patient has shown appreciation in my 12 years at Allina Health. It was so heartwarming to see their genuine appreciation for our time and efforts."



AWARD-WINNING TEAM SPIRIT

“ These awards honor the powerful connections you’ve made with patients, your teams and our communities.

Sarah Stumme Carter
Chief Human Resources Officer

An infection preventionist deepens our roots in the Hmong community. A rehabilitation manager improves the safety of patients receiving therapy and our workers administering it. Abbott Northwest Hospital nurses from three ICUs team up to create new ways to reduce patient infections.

We recently celebrated these inspiring stories and others at the Allina Health Annual Awards, our most prestigious team member recognition.

Each year, employees make hundreds of nominations in two main categories:

- Allina Health priorities
- Whole-person care for team members.

This year, we recognized 12 employees for ensuring safety, celebrating belonging, supporting our financial recovery and more.



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2023

ANNUAL AWARDS

Meet our honorees and learn about their roles.

Then, watch to see what inspires their work.



Infection Preventionist
Abbott Northwestern Hospital
DIVERSITY, EQUITY, INCLUSION & BELONGING



Director, Strategic Sourcing & Services
Allina Health Pharmacy
FINANCIAL RECOVERY



Manager, Rehab Services
Courage Kenny Rehabilitation Institute – Stillwater
SAFETY



Manager
Corporate Security
SAFETY



Home Health Aide
Allina Health Home Care Services
HOW WE CARE



Hematologist, Medical Oncologist
Allina Health Cancer Institute – Cambridge
HOW WE LEAD



Community Programs Supervisor
Phillips Eye Institute
HOW WE SUPPORT



Ashton Haake, RN
Critical care nurse

Carole Wicklander, RN
Assistant head nurse

Leisha Cooper, RN
Critical care nurse

Kaela Kruse, RN
Transplant and organ failure specialist

Sarah Kuntz, RN
Critical care nurse

HOW WE WORK

INVESTMENT WITH IMPACT

CREATES NEW HOMES

“ It’s a dream come true to cook my own food in my own kitchen.

Formerly unhoused resident of The Midwell

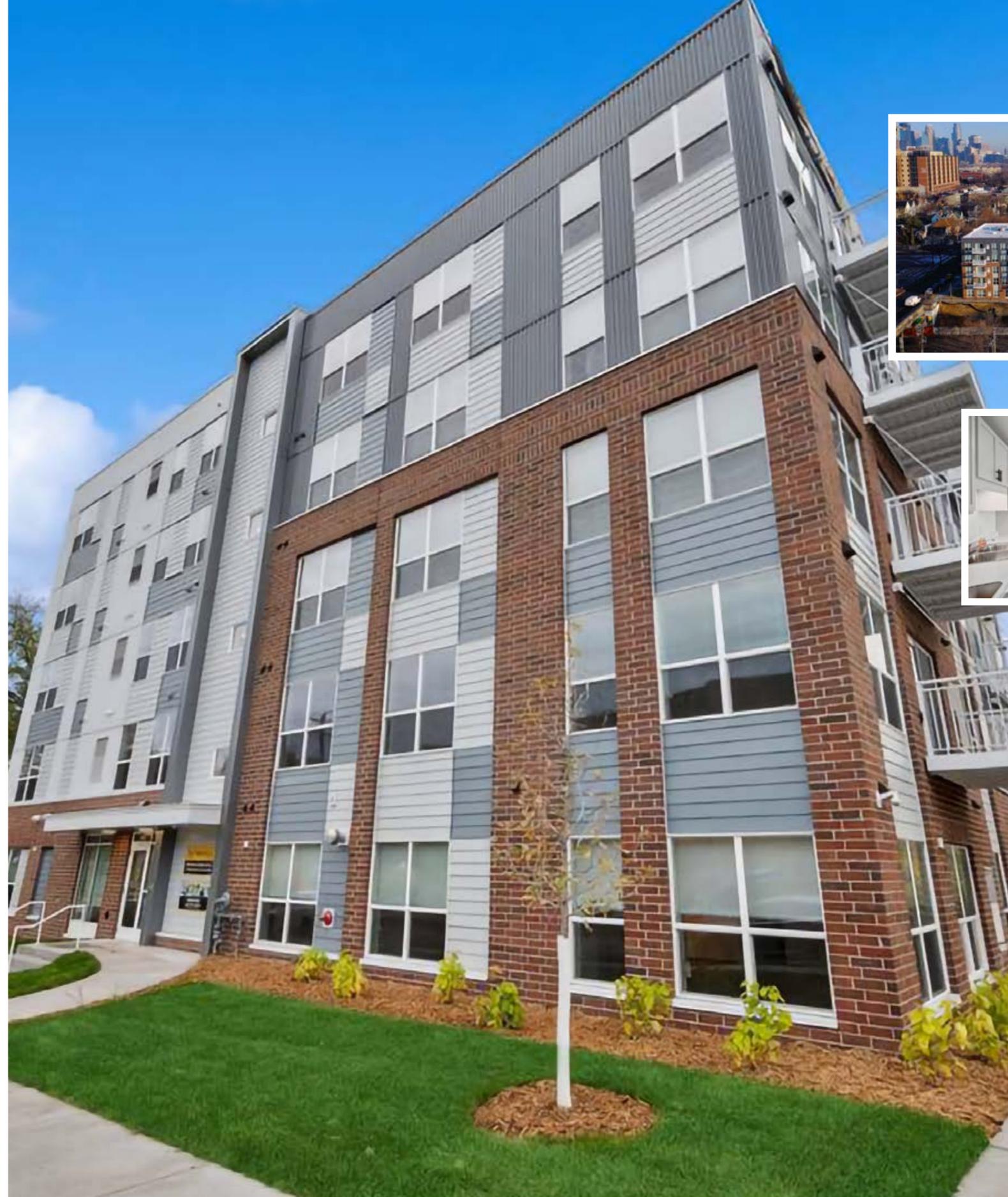
We’re keeping our promise to create help for people facing homelessness and other social determinants of health (SDOH) in south Minneapolis.

In 2020, we earmarked \$30 million for projects that address these SDOH hurdles. The Midwell apartments near Allina Commons is the first brick-and-mortar result.

Late last year, we provided a \$3 million loan with the Greater Minnesota Housing Fund (GMHF) to support the construction of the apartments. Our partnership created lower interest rates for the housing developer and, in turn, more affordable rents for tenants.

Today, The Midwell provides 86 affordable apartments and reserves 11 of them for “high-priority homeless households.”

GMHF plans to reallocate our \$3 million over and over, in effect turning it into more than \$40 million worth of affordable housing construction over seven years. At that time, GMHF will repay our \$3 million investment.



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10,000 HOURS OF VOLUNTEER SERVICE

“It’s a fun job. Everybody should try it.”

Bill Friedland

If you spend time at Cambridge Medical Center, you’ll run into Bill Friedland — or maybe he’ll breeze past you.

Bill is an on-the-go volunteer who racks up thousands of steps with each shift and makes a real difference for our teams and Allina Health patients. “Sometimes it’s up 20-thousand steps a shift,” Bill said.

The tallies on Bill’s volunteer time are as impressive as his step counts. Last year, he donated 513 hours to bring his overall service total to 10,231 since 2007.

When he’s not escorting patients, Bill makes deliveries from the clinics to the lab and pitches in with whatever else needs doing.

“Every day is different,” Bill said. “It’s a fun job. Everybody should try it.”

2023 BY THE VOLUNTEER NUMBERS

3,480

Allina Health
volunteers

161,282

hours of
service

\$5,128,767

total value of
volunteer support



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SUPPLY CHAIN INNOVATION IS TOPS IN THE NATION

“ This is a testament to a hardworking team that’s dedicated to increasing efficiency and decreasing waste.

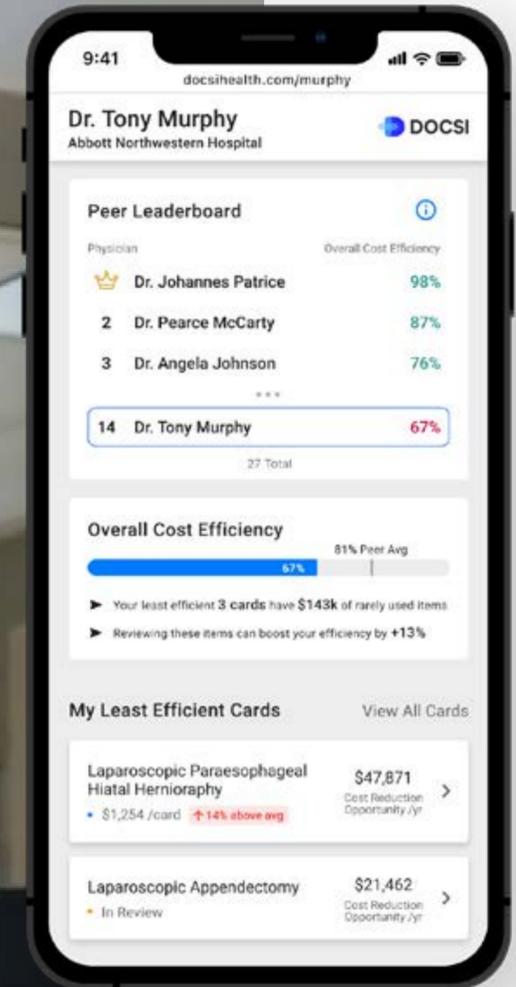
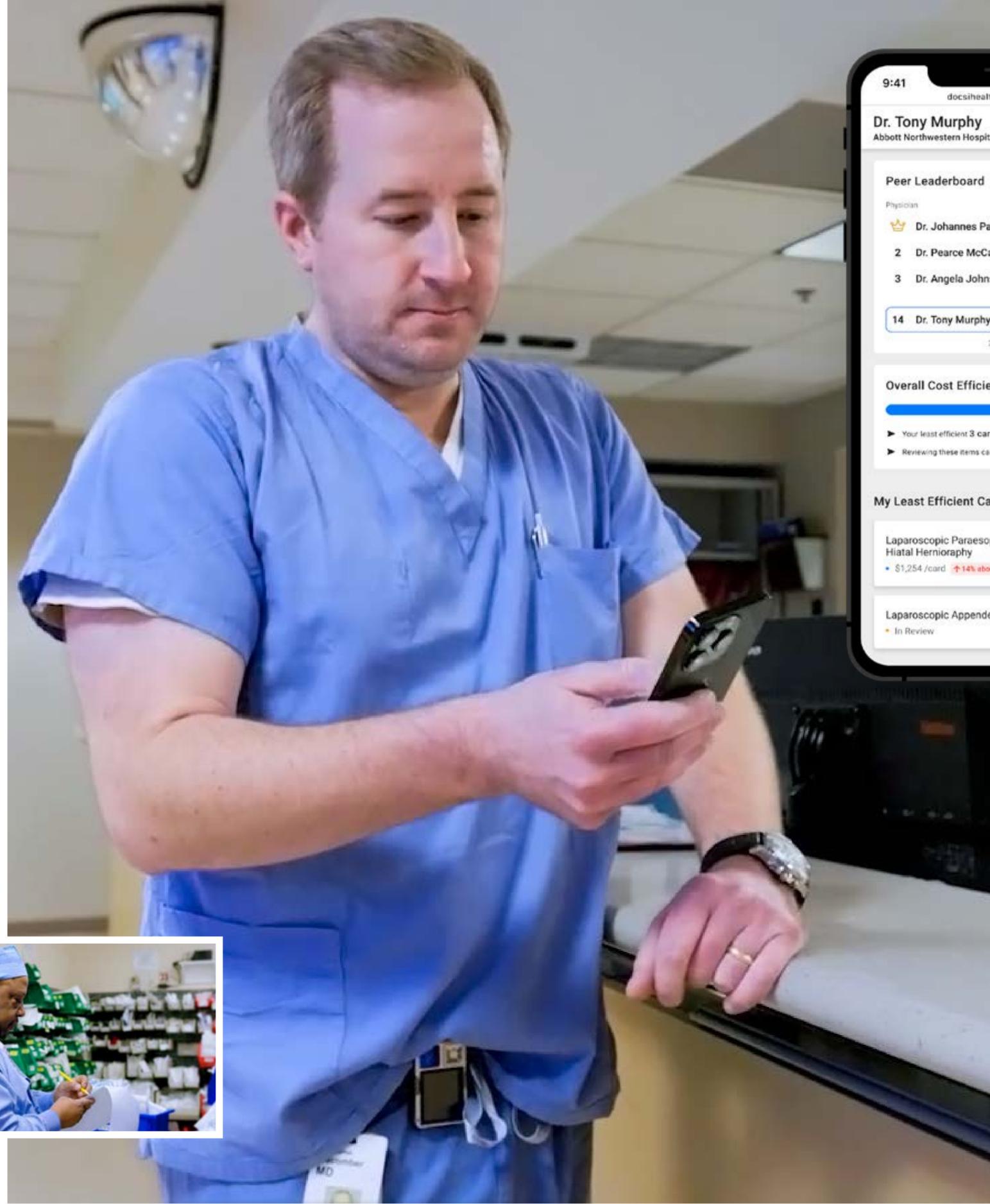
Tom Lubotsky
Allina Health Supply Chain Vice President

A new tool used by Allina Health — projected to save \$1 million annually — has been named a top technology innovation by a national supply chain research company.

The innovation, which puts the ability to compare costs and order surgery tools in the palm of a surgeon’s hand, is among five projects named as a finalist for Gartner, Inc.’s “Process or Technology Innovation of the Year.”

The dashboard, created by Minneapolis company DOCSI, allows physicians to pick the items they’ll need in the operating room and simultaneously see alternatives and the cost savings they may provide.

Worth noting: The supply chain team also intends to increase spending with diverse local suppliers to \$100 million by 2027. That DEI&B focus and other goals pushed Allina Health to No. 8 on Gartner’s Healthcare Supply Chain Top 25 — a 12-spot leap on the annual list.



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GRANDPA JIM ON THE GO

Jim Bennett, a patient at Allina Health Minneapolis Heart Institute – Baxter, has a spring in his step again after becoming the first Minnesotan to be helped by a cutting-edge medical device.

The technology, called Barostim, helps patients with heart failure feel less breathless and fatigued.



EVIE'S BIG DAY

Why would a TV crew visit for a dog's birthday party? Because that milestone coincides with the anniversary of an important mental health program.

Evie, a phantom Goldendoodle and certified therapy dog, turned five in January — and so did our Emergency Medical Services Therapy Dog Program. It's a groundbreaking effort that's helping Allina Health first responders deal with their high-stress, emotional work.



DR. DRE ON THE MIC

New Chief Nursing Executive D'Andre Carpenter, DNP, RN, is the latest Allina Health leader to take the microphone on The Exec, a podcast from HealthLeaders.

Dr. Carpenter, whom friends and colleagues call "Dr. Dre," recently discussed his strategies for improving patient satisfaction, operational excellence and clinical service delivery at our hospitals and clinics.