

## Notice of Data Breach from Allina Health Office of Philanthropy

MINNEAPOLIS (September 11, 2020) — This notice is regarding a security incident of which Allina Health has become aware. We were notified in mid-July, by Blackbaud, a company that provides donor management software to our family of 13 philanthropic foundations, that they had experienced a ransomware attack in May. This was a nationwide incident affecting many organizations. Allina Health has been in the process of investigating this incident since we received notice of it to provide our donors with the most accurate information about the data breach.

After discovering the attack, the Blackbaud Cyber Security team—together with independent forensics experts and law enforcement—successfully prevented the cybercriminal from blocking their system access and fully encrypting files; and ultimately expelled them from their system.

However, we have learned that prior to locking down Blackbaud's system, the cybercriminal removed a copy of a subset of non-encrypted data.

A very limited amount of non-financial information could have been potentially accessed, as follows:

This information did include:

- Names
- Addresses

This information may have included:

- Dates of birth
- Dates we cared for the patient identified in the record
- The names of doctors who admitted or treated patients
- Allina locations visited

This information DID NOT include:

- Credit card information
- Bank account information
- Social security numbers
- Any additional medical information, such as diagnosis or treatment plan

Based on the nature of the incident, its own internal research and a law enforcement investigation, Blackbaud has said they have no reason to believe the information was or will be misused. A full description of the incident is available on the Blackbaud website at [www.blackbaud.com/securityincident](http://www.blackbaud.com/securityincident).

In the interest of protecting our donors, and in accordance with law, Allina Health is in the process of contacting all donors who may have been affected.

As a nonprofit organization, Allina Health relies on support from our foundations to help fund the health care services, treatment and research that enables us to provide outstanding care to our patients. Often,

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people choose to make a donation to our foundation after they, or a loved one, has had a positive experience with us. We, like many other health care organizations, track a limited amount of information in the Blackbaud database so we're able to identify which doctor or department someone has interacted with in case they would like to direct their gift to a specific program. Programs like this are common among nonprofit health care organizations, and this information is collected to advance the nonprofit mission of Allina Health.

Allina Health is committed to our donors privacy. While we believe there is a low risk of donor information being compromised, we understand that these types of events can cause concern. We are deeply sorry for any concern or inconvenience that this incident causes you. While we do not believe that this incident puts donors at risk for identity or financial theft, we do encourage everyone to continue practicing the usual caution around suspicious communication and promptly report any suspected identity theft or other suspicious activity to the proper law enforcement authorities.

Donors who may have been impacted can call **833-689-1140**, Monday – Friday from 8:00 AM until 6:00 PM CDT, beginning Wednesday, September 16<sup>th</sup>.

## **About Allina Health**

[Allina Health](#) is dedicated to the prevention and treatment of illness and enhancing the greater health of individuals, families and communities throughout Minnesota and western Wisconsin. A not-for-profit health care system, Allina Health cares for patients from beginning to end-of-life through its [90+ clinics](#), [11 hospitals](#), [15 retail pharmacies](#), [specialty care centers and specialty medical services](#), [home care](#), [home oxygen and medical equipment](#) and [emergency medical transportation services](#).

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