

In 2023, an ambulance was requested every 42 seconds in the state of Minnesota.

Source: Office of EMS

By the numbers:

- **102,441 scene responses** for 911 calls
 - 73,109 Transports
- **426 Community Special Events**
- **Support Events for our First Responders**
 - 1018 Fire Standbys
 - 173 Police Standbys
- **17,685 hours of EMS student shadowing on ambulances from the following:**
 - Minnesota Technical & Community Colleges
 - University of Minnesota Medical Students
 - Allina Health EMS Education Students

341,583 phone calls processed by our EMS Communications Center, an Accredited Center of Excellence by the International Academies of Emergency Dispatch.

Our team, who are certified Emergency Medical Dispatchers, have completed Emergency Mental Health Dispatch training and are responsible for:

- answering 911 calls transferred for pre-arrival instructions including:
 - CPR instructions
 - aspirin administration for chest pain
 - assisting with imminent delivery of a baby
- dispatching and monitoring radio transmissions
 - identifying and providing resources prior to and during responses
- providing on-site special event dispatch services

Our vehicles:

- 85 ambulances
- 4.3 million miles traveled



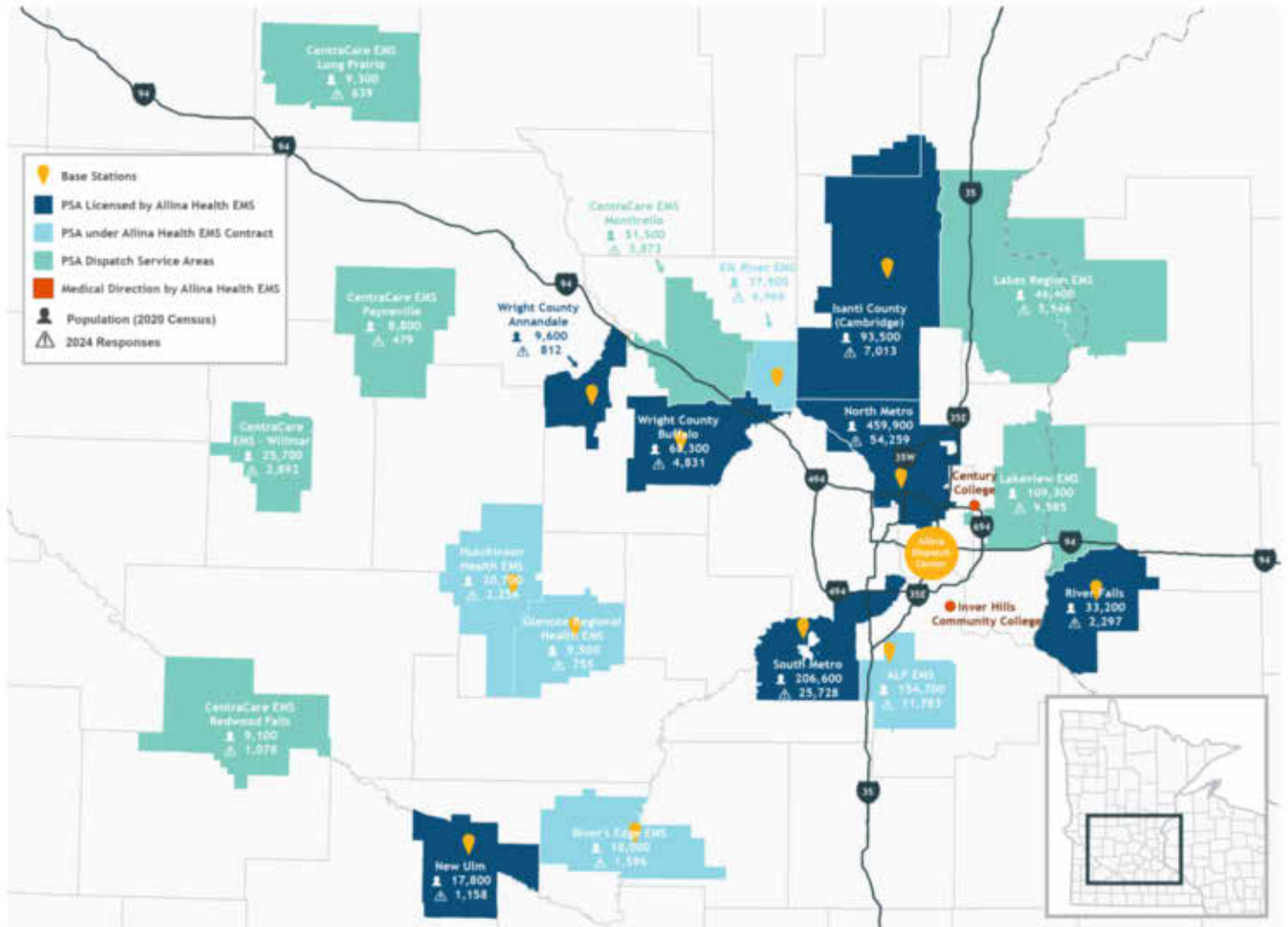
Check out this behind the scenes video of our fleet maintenance crews to see how they support our mission to provide exceptional care.



SCAN ME

Who we serve & how:

1.475 million full-time residents in our 911 service area



DDI FLIER 01/20 © 2021 ALLINA HEALTH SYSTEM. TM A TRADEMARK OF ALLINA HEALTH SYSTEM.

Quick Facts about Allina Health EMS Employees

- 727 employees
 - 81% employed greater than 1 year
 - Nearly 50% with 5 years of service or greater
 - Longest length of service: 48.5 years!
 - 44% live in the communities they serve

Follow us:



@allinahealthems



ALLINAEMS