New Ulm Medical Center Foundation



REPORT TO THE COMMUNITY

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NEW ULM MEDICAL CENTER FOUNDATION

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To Our Friends and Supporters

For over 125 years, New Ulm Medical Center (NUMC) has delivered compassionate and quality care; making it the cornerstone of health care in our region. This Report to the Community highlights how this long standing history has proudly continued with the support of you, our donors.

Philanthropy is an essential part of providing exceptional care at New Ulm Medical Center – it's a part of our history and a vital part of our future. Over 1,500 donors chose to support the health of our community through a gift to the New Ulm Medical Center Foundation in 2013, and for that, we are extremely grateful. We are adding services, working to improve community health and creating an



environment that supports healing thanks to support from you. Together, we make amazing things happen.

Throughout this report you'll read great stories of the impact you have made at NUMC, including:

The addition of a special patient suite on our inpatient unit to support our patients who are children, have a larger family or are on their last journey in life.

The celebration of our annual Turkey Dinner that welcomes more than 300 of our oncology patients and family members.

Learning how nursing scholarships are making lifelong dreams come true.

Our amazing employees at New Ulm Medical Center who one of the most generous healthcare teams in the nation.

What's ahead in the coming year at New Ulm Medical Center.

New Ulm Medical Center Foundation exists to improve patient care, personal health and the quality of life in our region. We know this could not be achieved without the generosity of our donors and community partners. On behalf of the communities we serve, thank you for your continued confidence in New Ulm Medical Center.

Greg Thomas

Carisa Buegler

Board Chairperson

Executive Director



2013 - The Year in Numbers

Outpatient Visits87,130	Staffed Beds35
Inpatient Admissions2,380	Employees450
Surgeries1,770	Physicians40
Oncology Visits	Volunteers
Emergency Room Visits11,332	Volunteer Hours12,500
Courage Kenny Rehab. Visits 15,736	Donors1,538
Ambulance Transports1,212	Donations 5,881
Newborns Delivered315	
	Total Raised\$386,000

WHAT'S AHEAD THIS YEAR

Courage Kenny Rehabilitation Institute expansion, renovation to provide more potential to patients

Courage can be defined in many ways, but sometimes courage is best reflected through extraordinary individuals who, having been burdened with difficult circumstances, become even more extraordinary as a result.

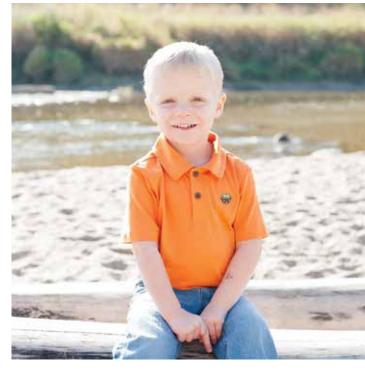
Meet Sawyer, one of the patients at Courage Kenny, who at four years old, has already faced and overcome many challenges in his young life. He was born with Enlarged Vestibular Aqueduct Syndrome (EVAS), a condition which caused him to have hearing loss, unsteady balance, spatial visual difficulties and developmental delays from birth. Sawyer's parents, Patrice and Shaun, feared he may never achieve the most common childhood milestones such as climbing stairs or riding a bike.

Sawyer has been in physical and occupational therapy since he was 9 months old, and today, he is a vibrant, happy little boy who has learned to walk with foot braces, and enjoys racing around his neighborhood on his bike, with training wheels of course!

The Courage Kenny Rehabilitation Institute has outgrown its space due to significant growth and is not meeting all of the needs of our patients and our region. The expansion and renovation project will provide our patients with expanded treatment rooms (offering specialized care for adults and children with increased privacy), enrich the Courage Kenny Kids program for pediatric patients, and increase overall work space to allow new technology, equipment, and program development.

As we look to the future, we are excited about expanding our services to meet the growing needs of our community and extraordinary patients like Sawyer! With your help, New Ulm Medical Center will continue to be here for you and your family to provide extraordinary care, whatever your health care needs may be.

Go to www.newulmmedicalcenter.com and select "Foundation" or call 507-217-5180 to donate.





SCHOLARSHIPS MAKING DREAMS COME TRUE



Megan Oswald, RN, received the \$5,000 Mary E. Paquay Scholarship in 2012 through the New Ulm Medical Center Foundation to help further her nursing education.

New Ulm Medical Center (NUMC) has always had a strong commitment to encouraging the medical professionals of the future. Not only is it important for the future of healthcare in general for new and energetic providers to join healthcare facilities but, locally, it helps build a stronger community when our healthcare offerings remain strong.

In support of that philosophy, NUMC Foundation has happily administered several nursing scholarships in recent years: \$5,000 through the Mary E. Paquay Scholarship Program; \$3,500 through the Carol L. Ryberg Scholarship Program; and \$1,000 through the Ozias 2nd Year Nursing Scholarship Program.

"The individuals who have started these nursing scholarship programs all share the same mission – to help keep young people in our community, and to support them in achieving, what is for many of them, a life-long dream to become a nurse," said Carisa Buegler, executive director of the Foundation.

One such lucky recipient was Megan Oswald, RN, who received \$5,000 in 2012 through the Mary E. Paquay Scholarship.

She graduated from Minnesota State University in Mankato in December 2013 and was hired as a registered nurse at NUMC on the inpatient med/surg unit. Megan worked as an Emergency Department technician since 2010 and her mother Julie Olson has been an RN in the NUMC Emergency Department for many years.

"My mom would always come home with all these interesting stories," Megan said of her mother's influence on her career choice. "Of course there are bad days, but she'd always talk about how happy people were when they were able to be helped."

For her part, Oswald is happy to be starting out on med/ surg. "You get to see everything from surgery cases to critical cases to pediatric patients," she said.



Art Paquay (left) made a \$54,000 donation to the NUMC Foundation in 2006 to start the Mary E. Paquay Scholarship program in memory of Mary, his wife of 61 years. Although Art passed away in 2007, their scholarship program lives on providing a \$5,000 scholarship annually to support a local nursing student realize his or her dream of becoming a nurse. The NUMC Foundation also administers the Carol L. Ryberg Nursing Scholarship that awards a \$3,500 scholarship and the Ida Ozias Nursing Scholarship that awards a \$1,000 scholarship. Applications for the scholarship programs are due each year on March 1.

NUMC helped Oswald along in her education in more ways than just the scholarship, she said. "As I was working in the ER and going to school at the same time, everyone was really encouraging to help me through my education and advance my career."

Receiving the scholarship was another step in that support network.

"I remember right where I was when I got the call ... I was so happy," she said. "This scholarship easily took care of one semester of school - including books and helping to pay for gas driving to clinicals."

Did the scholarship from NUMC help sway her decision to apply for a job at NUMC when she finished her education?

"I always wanted to work here," she says with a smile. "That was a no-brainer for me."

2013 Employee Giving Campaign Success

The success of the Employee Giving Campaign in 2013 was a direct reflection of the dedicated and generous individuals that comprise the staff at the New Ulm Medical Center. Sixty one percent of employees donated to the campaign, which was the highest participation in our history and over double the national standard of 25 percent. We were proud to be the recipient of the Highest Participation Award from Allina Health displaying our employees' continual support of ensuring exceptional healthcare in our community.

Employee contributions raised \$69,000 for the New Ulm Medical Center Foundation and other area non-profits. Of those funds, \$22,450 was designated to bring the Penny George Institute for Health and Healing to the New Ulm Medical Center. The Institute will be a new service for patients in 2014 to complement the already exceptional care at NUMC and will add a holistic approach that focuses on the mind, body and spirit to support patients who are dealing with chronic disease, pain, stress, or from side effects of treatment and will include services such as acupuncture, massage, mindfulness training and aromatherapy.

It is a privilege to recognize our employees for making all of these achievements possible. Because of the New Ulm Medical Center

employees and their commitment to care, there are thousands of area residents whose health will benefit with the addition of these services.



ANNUAL THANKSGIVING DINNER HAS BECOME A TRADITION FOR MANY CANCER PATIENTS



What began as teasing between a couple of cancer patients and nurses at the Virginia Piper Cancer Institute – New Ulm seven years ago has turned into a tradition that more than 300 patients and their families look forward to every year.

In 2007, a couple of patients "complained" to their oncology nurses that their chemotherapy treatments were going to ruin Thanksgiving for them that year. Due to side effects of the medicine, their appetites wouldn't be what they should be in order to enjoy what is often the best meal of the year, they said. One was hospitalized over the holiday and was upset she missed Thanksgiving dinner at home.

True to their nature, the nurses started thinking about how they could make things better for those patients. Destiny stepped in when another patient said he had a couple of turkeys to donate. The rest, as they say, is history. A couple months later, when those patients were

feeling better, they – and about 70 other patients and family members - were served a Thanksgiving feast to be remembered.

Seven years later, the event has grown to more than 300 attendees. The growth of the event necessitated a helping hand from the New Ulm Medical Center (NUMC) Foundation. Through the generosity of donations to the Foundation, they pay for the cost of the ingredients. Often, the staff donates monetarily to the Foundation to contribute to the cost of the meal, also. The staff serves the meal and donates time and effort toward a lot of the food prep. The NUMC dietary staff is integral to the success of this event. They cook all the turkeys and provide the mashed potatoes and gravy. They heat and coordinate the hot dishes and provide equipment and supplies. It is a coordinated effort.

The event has also grown to include a free family photo donated by Rick Apitz from Shayd's of Color and



concertina music donated by George Maha and Linus Kral.

Past and present patients are invited to the meal and they can invite any close family members they choose. Visitors are scheduled in three sittings in order to accommodate the growing numbers.

"The patients love it. Not only do they love the food but they love that we would do this for them," said Lorna Holmberg, RN, manager of the Virginia Piper Cancer Institute – New Ulm. "It's another good example of our medical center and staff not just taking care of patients but being part of this community."

"The patients love the meal – and we put out a great meal," said Pat Hartman, RN. "Turkey, rolls, buns, pies, squash, dressing, cranberry sauce, potatoes. A full Thanksgiving meal. But more than that, people love to see everyone else. We have a lot of patients say it's encouraging to see how many people in our community are surviving cancer."

Bob Mickelson is one of those grateful patients. He has attended the event the last few years.

"I'm glad that there's people that care for people," he said. "There's always a great turnout because people appreciate the great food and the great old-time music and are just thankful that there's people who care about them.

"There are a lot of people who don't get a turkey dinner," Mickelson added. He and his family always take advantage of the free photo and enjoy running into friends they haven't seen in a while, he said.

As long as the patients keep loving it – and the staff loves doing it just as much – the event promises to be part of a benefit for the cancer patients of the community for a long time to come.

SPECIAL INPATIENT ROOM OFFERS COMFORT, CONVENIENCE TO FAMILY DURING LONG STAYS



Inpatients in a hospital unit are in and out quicker than ever these days, thanks to advances in medicine and technique and an overall philosophy that people get better faster when they are in a familiar, comfortable setting – like home. Gone are the days that a cataract patient spent two weeks recovering in a hospital room. The average length of stay for a patient at New Ulm Medical Center (NUMC) in 2013 was just under three days.

So when a patient needs a longer stay, it can be a very real hardship not only for the patient but the family as well. A special hospital room that was renovated last year with the help of donors to the NUMC Foundation was designed to help relieve some of that hardship. The special room was completed in August 2013 with the help of \$28,000 in funding from the NUMC Foundation.

One of the biggest changes was the addition of an adjoining family lounge area. The family lounge area contains a sleeper sofa for family members who need to stay in the hospital overnight. This lounge area also has its own television and a private bathroom, and is

equipped with Internet access for visitors who need to work while they are in the hospital. The family lounge is connected directly to the patient room, similar to a suite allowing the family to move between the adjoining rooms with ease.

All these niceties were a comfort to the Hofmeister family of New Ulm when their mother, Gladys, was in declining health and the family knew that, with Gladys at the age of 97, they would be saying goodbye to her soon.

Initially, an incident at home prompted a trip to the ER where they determined that she was bleeding internally and decided to admit her.

"She didn't want to have any life-saving measures done," said Gladys' daughter-in-law, Deb Hofmeister. "She had an Advanced Care Plan so we all knew what her wishes were."

The family was able to make use of the special patient room as one family member or another stayed by Gladys' side at all times – even overnight.

Deb's husband, Jim (Gladys' son) said the overnight accommodations for the family were appreciated. "Don, Dennis or myself spent all the time we could with mom," Jim said. "We took turns staying overnight." The room accommodations were wonderful, allowing family members time to spend with Gladys, as well as time together as a family

"It was nice to have a gathering place and you could spread out into the other room," Jim said.

for support.

"It was reassuring to family members that Gladys was being cared for. It was nice to have the option of knowing you could be there whenever you wanted to, but that you didn't have to be there all the time," Deb said. "The nurses and staff were wonderful – checking in to see if there was anything we needed and keeping Gladys comfortable." Someone was always with Gladys, she said.

The hardest part of a situation like that, Deb said, is that you don't know how long it will last. Ultimately, Gladys was transferred to Oak Hills after four days at NUMC, and then passed away the next day.

It was a comfortable place to be for family in their special time of need. It was one of those, "where do we go now" moments in life, Deb said. Being able to use that special room made a difficult time a little easier. Jim and Deb both felt New Ulm and the surrounding area can be very appreciative of the hard work that is done by the NUMC Foundation. It is so nice to be able to stay in your own home area for services that haven't always been available.

"It was peaceful, I thought," Deb said of Gladys' time in the special inpatient room at NUMC. "It was nice to see her at peace and being made comfortable with her family around her."

The room is not intended only for end-of-life patients, however. The families of pediatric patients are often the beneficiaries of this special room. No parent wants to leave their child alone in a hospital overnight and the additional lounge area with sleeping accommodations for parents has been received gratefully by parents since the renovation.

Sharie Novak, RN, manager of the Med/Surg and Critical Care units at NUMC, said the room has been well received by both patients and staff alike. "The warmth of the setting and the additional space for families just makes a world of difference for the patients who need to use this room," she said.



HOSPICE GRANT PROGRAM



Just about every day a memorial is arriving at the NUMC Foundation, a gift for which someone has given in memory of a loved one or friend. These

types of gifts are given out of gratefulness for support and caring that were extended to the patient and their family through a trying time. Our most common area to receive memorials is Hospice, and with these memorials come great stories of the care and compassion our hospice and home care team extended to the patient and their family. These donations support programming through our hospice program to provide additional services to our patients, but in addition, the NUMC Foundation board decided to launch a Hospice Grant Program. Although most patients wish to spend their last days at home, that isn't always possible. Some may need additional care that can be provided at New Ulm Medical Center or in area nursing homes.

In addition to creating a special patient room on the inpatient unit at NUMC, the Foundation also contacted area nursing homes to invite them to apply for up to \$5,000 to create a warm and welcoming environment for hospice patients. The following are the grants we awarded and the great improvements made as a result of the grant.

SLEEPY EYE CARE CENTER - \$5,000 -

Created a hospice suite that included a new pressure redistribution mattress and electric bed, sleeper sofa for loved ones and minor renovations such as flooring and accessories.

OAK HILLS LIVING CENTER – NEW ULM - \$3,591 - Purchased three sleeper sofas that can be located within hospice

rooms or moved to patient rooms as needed. Sleeper sofas are perfect for family members who want to stay the night or those who are from out-of-town.

GOOD SAMARITAN SOCIETY - WINTHROP - \$5,000 -

Created a family lounge so that loved ones had another place to go, especially for larger families, during the patient's last days. The family lounge received new flooring, a sofa, two lounge chairs, end tables, artwork and paint.

DIVINE PROVIDENCE COMMUNITY HOME - SLEEPY

EYE - \$3,345 - Divine focused on providing comfort care items to the families when they visited patients during their final voyage of life, including padded folding chairs, a comfort care cart with items for the family (snacks, games, etc.), sleeper chair and a blanket warmer for the patients.

ST. JOHN'S LUTHERAN HOME - SPRINGFIELD -

\$5,000 - St. John's created a hospice suite, called the Willow Room, which includes a sleeper sofa, recliner, CD player, TV, end tables, new flooring and paint, bedspread, artwork, microwave and refrigerator. The photo below is of the new Willow Room.



LIFETIME CONTRIBUTORS

We are grateful to the following donors, and those before them and those who will follow after, who gave generously and in the interest of supporting others in their community. Together in 2013, we raised \$386,000 that will support our community through their journey to better health. Every effort has been made to include all donors who contributed cash and in kind donations in 2013. To report any errors or discrepancies, please call 507-217-5180.

Honor Roll of Lifetime Contributors

The individuals. foundations and corporations listed below have achieved a lifetime giving level of \$5,000 or more as of Dec. 31, 2013. We offer our deep gratitude to these donors who play a particularly meaningful role in supporting excellent care for life's journey.

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Your giving demonstrates your extraordinary support of New Ulm Medical Center, a not-for-profit community medical center serving south-central Minnesota. Your tax-deductible contribution will help to secure improved health care for the communities we serve for many years to come. The Foundation accepts a variety of types of gifts, including the following:

- Cash, Check, or Credit Card
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Our Mission

The New Ulm Medical Center Foundation exists to enhance the health of New Ulm **Medical Center** patients and the wellness of the communities we serve. To discuss your particular philanthropic interests, or for more information about giving opportunities, please call the New Ulm Medical Center Foundation at 507-217-5180.

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New Ulm Medical Center delivered 315 babies in 2013. Since opening the new Birth Center in June 2013, we were able to provide our patients more space and added security in a warm and welcoming environment thanks to support from our donors who gave \$305,000 to help with the expansion.

NUMC Achievements, thanks to your support

New Ulm was one of only four in the entire state of Minnesota to be recognized and ranked in the top 14% throughout the nation by Joint Commission (leading accreditor of health care organizations in America) as a *Top Performer on Quality Measures*. The recognition is based on data reported shown to improve care for conditions including heart attack, heart failure, pneumonia, surgical care and children's asthma.

New Ulm received the Exceeding Expectations award as being among the top hospitals ranking above the fiftieth percentile in surpassing their patients' expectations. The award was presented by Avatar International, a leader in patient survey data that provides measurement tools for thousands of hospitals across the country.



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MONDAY, AUGUST 11, 2014 Golf Tournament

SATURDAY, FEBRUARY 21, 2015 Have a Heart Gala



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