

What you Need to Know About Visiting a TRP Client

1. Allina Health follows Minnesota Department of Health and the Centers for Disease Control & Prevention visitors' guidelines. With stakeholder input, we have developed a plan to implement universal masking if any of the following criteria are met:
 - During an outbreak of COVID-19
 - When the COVID-19 Case Rate per 100,000 in Minnesota is 100 or higher
 - When the COVID-19 Hospitalization Rate per 100,000 in Minnesota is 20 or higher
2. Visitor education will include signs and symptoms of COVID-19, infection control precautions, risks associated with physical contact, and risks associated with visiting during an outbreak.
3. Visitors will heed signage regarding whether masking is currently required or optional.
4. Visitors will perform hand hygiene before walking through the building. Alcohol-based hand rub is available for persons visiting clients and signage is present throughout the facility for hand hygiene.
5. The Client Council has established quiet hours of 9pm to 8am, ensuring adequate rest to effectively support rehabilitation. Visitors are asked to respect the voice of the clients by not visiting during quiet hours.
6. Because clients are here for rehabilitation, we encourage visitors to come when therapy and meals are not happening: weekends and evenings except the noon and 5pm hours.
7. Visitors who want to eat with their loved ones may do so in the client's room or in the cafeteria.
8. Only clients may eat in the cafes located within the TRP.
9. Visitors should tell their loved ones when they are coming rather than showing up by surprise. This will help ensure loved ones are ready to visit and not showering, napping, or in therapy.