

## Vocational Rehabilitation Services Outcomes 2014

The Vocational Rehabilitation Services at Courage Kenny Rehabilitation Institute helps clients prepare to live more independently in the community through finding competitive employment.

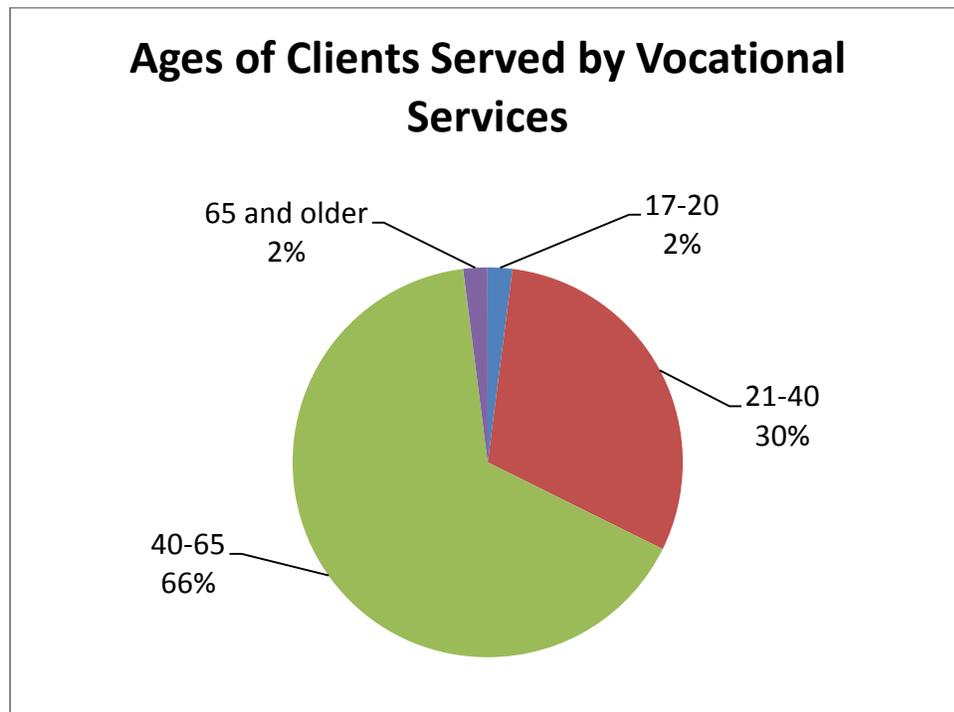
Every job seeker has unique abilities and interests. Our vocational experts assist a person in developing their individual vocational plan. This can be done through our Vocational Assessments and Employment Services Programs.

A report by the Department of Employment and Economic Development showed that for every \$1 investment into vocational rehabilitation services in 2013, there was an \$8.99 return on investment back into Minnesota's economy through wages earned by program participants [i].

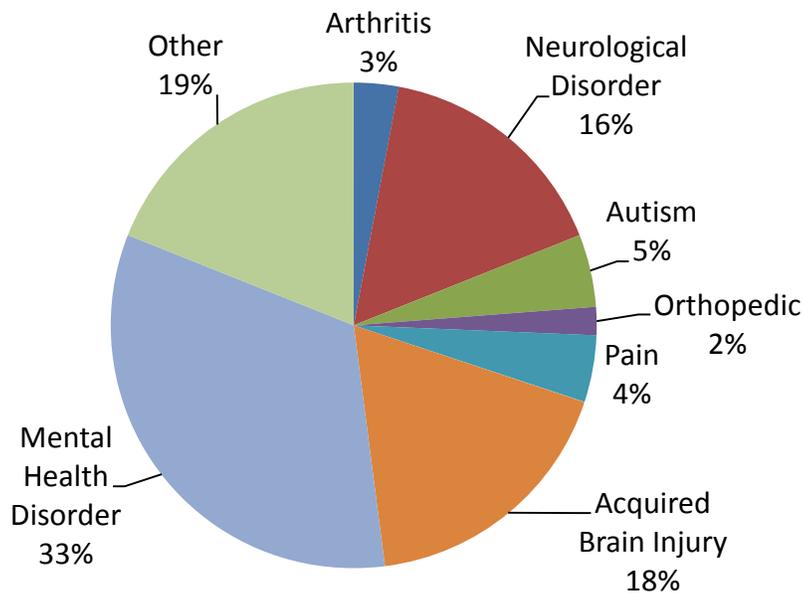
Of the 11,891 Courage Kenny Rehabilitation Institute clients, 279 participated in Vocational Rehabilitation Services in 2014.

### Demographics

Sixty percent of clients were female, and 40% of them were male. Thirty percent were between 21 and 40 years of age, and 64% were between 41 and 65 years old. Thirty-three percent of the clients reported a mental health disorder, 17% reported a brain injury or stroke, and 16% reported another neurological disorder.



## Diagnoses Served by Vocational Services



In 2014, Courage Kenny Rehabilitation Institute Vocational Rehabilitation Services made 31 job placements. In addition, 60 clients were served through the Extended Employment. Twenty-four job placement clients worked part-time, with an average starting pay of \$11.37 an hour. The 7 who were placed in full-time jobs had an average starting pay of \$11.85. Client salaries ranged from \$7.00 to \$30.00 an hour, while the current hourly minimum wage in Minnesota is \$8.00, as of August 1, 2014.

Some clients are not able to work full-time for a variety of reasons. Some clients receive other financial support that limits their income to be below a specific point to remain eligible. Others are unable to work full-time for health-related reasons. Clients who work part time work an average of 19 hours a week.

### Client Satisfaction

A total of 151 surveys were mailed to Vocational Rehabilitation Services clients, and 38 surveys were completed (25% response rate).

- 82% reported that Vocational Rehabilitation Services helped them to move toward their vocational goals.
- 56% reported that they were better able to participate more actively in the community because of Vocational Rehabilitation Services.
- 55% reported that Vocational Rehabilitation Services helped them improve or maintain their skills.

- 92% reported they felt safe at Courage Kenny Rehabilitation Institute.
- 92% reported they received good customer service.
- 92% reported they would recommend Vocational Rehabilitation Services to others.



[i] State Rehabilitation Council Annual Report. 2013. Department of Employment and Economic Development. <[http://mn.gov/deed/images/SRC\\_Annual\\_Report\\_2013.pdf](http://mn.gov/deed/images/SRC_Annual_Report_2013.pdf)>

For more information on outcomes, please call 612-775-2510. For more information about Vocational Rehabilitation Services, please call 612-775-2569.