

Mercy Hospital



MERCY
HOSPITAL

Allina Hospitals & Clinics

Our focus at Mercy Hospital is to provide excellent health care for our patients. We are proud to be nationally recognized for continuously improving the quality of our patients' hospital experiences. And we make every effort to provide a safe, healing environment for everyone who receives care or visits at the hospital.

2009 Mercy Statistics

Employees 2,300

Affiliated physicians 713

Licensed beds 271

Admissions

Outpatient 126,684

Inpatient 20,624

Persons treated in Emergency 57,167

Newborns delivered 2,417

Surgeries 15,528

Certifications and accreditations

Nation's Top 100 Hospitals for cardiovascular care

- 2003 • 2004 • 2005 • 2006
- 2007 • 2008 • 2009

Beacon Award for Critical Care Excellence

- Intensive Care Unit, 2005, 2006, 2009
- 3 East Critical Care Stepdown, 2009
- 4 Heart Cardiovascular Stepdown Unit , 2009
- 3 West Cardiovascular Stepdown Unit, 2010

Minnesota Hospital Association (MHA)

- 2001 MHA Innovation of the Year Award – Mercy Hospital
- 2002 MHA Innovation of the Year in Patient Care Award – Mercy & Unity
- 2005 MHA Best Minnesota Hospital Workplace – Mercy & Unity
- 2006 MHA Community Health Improvement Award – Mercy & Unity
- 2008 Patient Safety Award – Safe Count
- 2009 Patient Safety Awards – Safe Site and Safe Skin
- 2010 Patient Safety Award – Safe from Falls

Accredited Chest Pain Center

- 2009-2012

Primary Stroke Center Certification

- 2009

EXPERIENCE COUNTS

Mercy Hospital has provided a wide range of health care services to the residents of the northwestern Twin Cities for more than 40 years. The hospital has grown significantly and now houses over 30 medical specialties, a Level II Special Care Nursery, 24-hour Emergency Services, including a Level II Trauma Center.

AWARDS AND RECOGNITION

Mercy Hospital has been nationally ranked as one of the 100 top hospitals for cardiovascular care. It has also been recognized by U.S. News and World Report as one of the nation's best hospitals for patients with respiratory disorders.

The hard work and caring spirit of the staff and physicians at Mercy Hospital earned seven awards from the Minnesota Hospital Association, four separate Beacon Awards from the American Association of Critical Care Nurses, recognition from Blue Cross Blue Shield Centers and more.

Mercy responds to a wide range of health care needs with specialty services including:

- Cancer Center
- Heart Care
- Women's & Children's Services
- Emergency Services
- Orthopedics & Neurosciences



Phone Numbers and Online Resources

Administration: 763-236-8100

Information: 763-236-8111

Mercy & Unity

Hospitals Foundation: 763-236-8199

Allina Physician

Recruitment Services: 800-248-4921

Allina Hospitals & Clinics: [allina.com](https://www.allina.com)

Mercy Hospital: [allinamercy.org](https://www.allinamercy.org)

4050 Coon Rapids Blvd

Coon Rapids, Minn. 55433

763-236-6000

[allinamercy.org](https://www.allinamercy.org)



CANCER CENTER

The Cancer Center at Mercy Hospital received the 2009 Outstanding Achievement Award from the Commission on Cancer of the American College of Surgeons. The prestigious award recognizes programs that provide quality care to cancer patients.

EMERGENCY SERVICES

Designated as Level II trauma Center by the state of Minnesota, Mercy Hospital offers 24-hour emergency services. Board-certified emergency physicians provide care to more than 57,000 patients per year.

CARDIOVASCULAR CARE

Mercy Hospital was one of three Minnesota hospitals identified by Thomson Reuters's annual study of 100 U.S. hospitals that set the nation's benchmarks for inpatient cardiovascular care. This is the seventh consecutive year Mercy has been recognized with this honor.

Mercy Hospital, working in conjunction with Metropolitan Heart and Vascular Institute, has one of the leading cardiovascular programs in the Twin Cities' metro area, performing more than 60,000 heart procedures each year. Mercy's heart program includes:

ORTHOPEDICS

Mercy Hospital has been designated as a Blue Distinction Center for Knee and Hip Replacement. Blue Distinction Centers for Knee and Hip Replacement demonstrate an expertise in quality care, resulting in better overall outcomes for patients, by meeting objective clinical measures developed in collaboration with expert physician panels and national medical organizations

NEUROSCIENCE: PRIMARY STROKE CENTER

Mercy Hospital is certified as a Primary Stroke Center by The Joint Commission. This national designation recognizes hospitals that offer the specialized care required by stroke patients – from early identification to immediate treatment and rehabilitation.

FAMILY BIRTH CENTER

Committed to making the birth experience as natural, safe and joyful as it can be, the Birth Center at Mercy Hospital provides mothers and families with private rooms equipped with everything for labor and delivery. Premature babies receive specialized care in the Level II nursery.

CHILDREN'S SERVICES

Mercy Hospital has pediatric specialists in cardiology and neurology, neonatologists and neonatal nurse practitioners - as well as a variety of other health professionals experienced in working with children and their families.

ELECTRONIC MEDICAL RECORD

Since going paperless in 2006, Mercy Hospital stores each patient's medical information in a secure electronic medical record (EMR). As a result, medical information can be accessed by the people on the patient's health care team at any place in Mercy Hospital (and at any Allina clinic or hospital after discharge).

24-hour in-house consultation

MEDICINE SERVICES

- 24-hour in-house comprehensive hospitalist service
- 24-hour intensivist service
- Full spectrum of medical subspecialties including cardiology, gastroenterology, infectious disease, neurology, orthopedics, pulmonology, renal, and palliative care

SURGICAL SERVICES

- General inpatient and outpatient
- da Vinci robotic surgery
- Comprehensive surgical specialties: cardiovascular, thoracic, orthopedics, hand, spine, neurology, urology, gynecology, colorectal, trauma

ROBOTIC SURGERY

Surgeons at Mercy Hospital are performing more and more complex procedures — including prostate, heart, kidney and gynecological surgery — using the da Vinci® Surgical System.

HEART AND VASCULAR SERVICES

- Accredited Chest Pain Center
- Comprehensive diagnostic services: cardiac CT, cardiac MRI, stress testing, Holter monitor, echocardiography, trans-esophageal echocardiograms (TEE), coronary and vascular angiograms, vascular ultrasound and diagnostic electrophysiology
- Interventional services: vascular stents, carotid angiography and stents, aortic stents, pacemakers, ICDs and ablations, elective cardioversion
- Respiratory services, diagnostic testing and rehabilitation
- Mercy Hospital's heart surgery physicians from Twin Cities Heart and Lung are among the top 50 groups in the nation, according to Consumer Reports magazine.* The highest, three-star rating was based on clinical results for their heart bypass patients.

ORTHOPEDICS AND NEUROSCIENCES

- Specialty services in orthopedics, neck and spine, neurosciences
- Primary Stroke Center
- Complete rehabilitation and support services: physical and occupational therapy, hand therapy, speech language pathology, pediatric rehabilitation

*October 2010 issue



MEDICAL IMAGING

- CT, MRI, nuclear medicine, ultrasound, diagnostic, intervention, and bone density (DXA) services
- 24-hour CT and diagnostic imaging, Same-day appointments
- American College of Radiology certified ultrasound



WOMEN'S & CHILDREN'S SERVICES

- Comprehensive inpatient services: obstetrics, gynecology, pediatrics
- Pediatric hospitalists
- Level II nursery with neonatologists and neonatal nurse practitioners

CANCER CENTER

- Accredited by the Commission on Cancer of the American College of Surgeons
- Inpatient / outpatient diagnostics, comprehensive Breast Care Program
- Treatment: chemotherapy, biotherapy, radiation therapy, surgery, symptom management, rehabilitation and education

24-HOUR EMERGENCY SERVICES

- Level II Trauma Center
- Board-certified emergency physicians and trauma surgeons

MENTAL HEALTH SERVICES

- Mental health and substance abuse assessment and referral
- Adult inpatient mental health unit and outpatient program





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