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**ALLINA.
MEDICAL
LABORATORIES**

Allina Hospitals & Clinics

AML MOVE UPDATE

Central Lab Move Status

The move of our Administration and Billing Departments along with all of our niche labs (Cytology, Cytogenetics, Histology, Flow Cytometry, Histology, Immunology and Molecular) to the new Central Laboratory space has now been completed.

If you are utilizing Fed Ex or another shipping method to transport Flow specimens to AML, please direct these specimens to the following address:

Ref Lab Triage, 1st Floor
Allina Medical Lab
800 East 28th Street
Minneapolis, MN 55407-3726
Phone 612-863-4678

This address should be used until our Specimen Management area moves into the new Central Laboratory in early March, at which time we will share additional communications.

The remaining departments (Blood Bank, Chemistry, Client Services, Coagulation, Hematology, Microbiology, Referrals, Specimen Management, Supply Distribution and Urinalysis) will be moving late February/early March.

We are working diligently to ensure that this transition is seamless to our clients, however, if you notice any issues, please contact our Client Services department at 612-863-4678, or your AML Account Representative, as soon as possible so that we can investigate and rectify any problems.



CLIENT SERVICES

Verint Call Recording Coming to the AML Client Services Department

In order to better service our customers and to assist with training of new Client Services employees, effective Monday January 30th, 2012, we will begin recording of all incoming and outgoing calls to and from our Client Services area.

Reports available through this process will allow us to better recognize quality and customer experience issues.

Please be assured that this new process will not delay your communications with our Client Services area in any way.

COURIER SERVICES

Winter Weather Courier Announcement

Because Midwest winter weather can be very unpredictable we would like to share the following weather related courier information with you.

Our couriers will do everything in their power to perform each pick up as close to on time as possible. Please be aware that, for the safety of our drivers, road conditions may cause them to be delayed. If the Department of Transportation closes roads, or if a route is deemed hazardous to a driver, they will be pulled from their routes. Although our primary goal is care of our patients, we need to balance this with the safety of the couriers. We will attempt to notify each client that is affected due to a courier delay or cancellation as timely as possible.

In the event of a courier cancellation please store specimens appropriately until your next available courier pick up.

AML PATIENT SERVICE CENTER NEWS

Culture Collection in the Allina Patient Services Areas

Please note that the only culture specimens that can be collected in our AML Patient Service Centers are urine and blood. Staff at these sites can not collect any other type of cultures specimens (i.e. nasal, nasopharyngeal, throat , wound etc). If patients present at an AML Patient Service Center for collection of any cultures other than urine or blood, they will be referred back to the ordering clinic, or to an Ambulatory area of the hospital.

REFERRALS

MAG Dual Antigen Antibody (4270/MDA) Becoming Obsolete

We have received notification from Mayo Medical Laboratories (MML) that effective Jan 24th, the MAG Dual Antigen Antibody assay (4270/MDA) will no longer be available.

The replacement test is the Myelin Assoc. Glycoprotein (MAG) Antibody with Reflex mAG-SGPG which is performed at the Quest Diagnostics Nichols laboratory. There is a method change associated with this transition; Quest does the Blot and then reflexes back to the IgM antibodies.

Test ordering and specimen collection information are detailed below:

Test Name:	Myelin Assoc. Glycoprotein (MAG) Ab with Reflex MAG-SGPG
Test Number:	994/MSO
Collect:	2.0 ml Serum - Plain Red
Container:	Plastic Screw Cap Transfer Vial
Processing:	Spin and Separate
Transport/Stability:	Refrigerated (preferred) - 7 Days; Frozen - 30 Days; Ambient - 24 Hours
Alternate Names:	MAG Dual Antibody
Performing Lab:	Quest Diagnostics - Nichols (10063)
Days Set Up:	M, W
Expected TAT:	5 - 7 Days
Ref. Ranges:	Negative
Collection/Processing Details:	Overnight fasting is preferred. Avoid hemolysis. If SST is drawn please transfer to screw cap vial before transport. The following test(s) may be added per the testing algorithm: MAG-SGPG Ab IgM (CPT - 83520); MAG Ab IgM (CPT - 83520)
Method:	Western Blot

Neuronal Nuclear Antibody Testing Change

Effective January 24, 2012, Focus Laboratories will no longer be performing Neuronal Nuclear Antibody testing and Mayo Medical Laboratories, to whom we refer the test, will begin referring the testing to Quest Nichols. As a result of this change, on January 20th, AML began sending this test directly to Quest Diagnostics Nichols laboratory.

This testing can be ordered as the combination listed below and will also be available as individual Anti HU and Anti RI.

Test Name:	Neuronal Nuclear Antibody - ANNA 1&2 Screen
Test Number:	994/MSO
Collect:	1.0 ml Serum - Plain Red
Processing:	Spin and Separate
Transport/Stability:	Ambient (preferred) 7days; Refrigerated 14 days; Frozen: 21days
Alternate Names:	ANNA-1; ANNA - 2; Anti Hu; Anti Ri,
Performing Lab:	Quest Diagnostics - Nichols (37053 & 10140)
Days Set Up:	Su, Tu, Th
Expected TAT:	4 - 6 Days
Ref. Ranges:	Negative
Collection/ Processing Details:	If SST or plasma is drawn please transfer to screw cap vial before transport. Following test(s) may be added per the testing algorithm at additional charge: Hu Ab, Western Blot (CPT - 84181); Hu Ab, Titer (CPT - 86256); Ri Western Blot (CPT - 84181); Ri Titer (CPT - 86256).
Method:	IFA
CPT Codes:	86255 x 2

SUPPLIES

Move Preparation

In order to prepare for the move of the AML Supply Distribution area to the new Allina Central Laboratory space, during the week of February 27th through March 2nd, we will be filling emergency orders only.

Please inventory your AML specimen collection and transport supplies and order accordingly.

New Aliquot Tubes Coming

In preparation for go live of our automation line in place in the new Allina Central Laboratory, new serum and urine aliquot tubes, compatible with the equipment, will be put into use.

Please watch for future communications regarding this transition.

Routine Biohazard Specimen Bag Change

In response to an Allina standardization initiative, Allina Medical Laboratories will be changing the Routine Biohazard Specimen Bags that we supply to clients. The new bags are very similar to the old, other than the package quantity has changed from 50 to 100.

For non-Allina customers who order supplies via our electronic Supply Catalog, until our current supplies are depleted, if you order one package of 100, we will fill the order with 2 bundles of 50.

For Allina customers who order through Lawson, the new Lawson number is 121247. Quantities are a case which is 10 pkgs of 100.

If you have any questions regarding this change, please contact your AML Account Representative.

URINALYSIS

Reducing Substances Testing Not Available

Due to a reagent backorder situation, AML is currently unable to perform any testing for Reducing Substances. There is no estimated time of release of the product, and we are unable to obtain it from alternate suppliers.

Tests affected by this backorder are:

Reducing Substances—Stool (312/RSS)

Reducing Substances—Urine (367/RSU)

Until reagent is available, orders received for either of these tests (either direct or re-reflexed) will be cancelled, credited and resulted with a comment of "Unable to perform testing; product not available from vendor".

Please accept our apologies for any inconvenience that this may cause for either you or your patients.

WEBSITE

Continuing Education Event DVD's Available for Checkout

AML sponsors quarterly continuing education presentations in the Twin Cities area. For those unable to attend, we record each presentation and make the DVD/videotapes available for viewing.

Upcoming CEU event information as well as a listing of available presentations and a DVD Request Form can be found under the [Continuing Education](#) heading on our website homepage.

***THANK YOU FOR CHOOSING ALLINA MEDICAL LABORATORIES
WE VALUE YOUR BUSINESS!***