

PO Box 9344 NW 7365 | Minneapolis, MN 55440-9344

# Home Oxygen & Medical Equip.

For billing questions, please call: 612-262-1700 Office Hours: Monday - Thursday 8am - 4:30pm Friday 9am - 4:30pm

#### **Addressee**

հայլկլյաններինի հիմի հայլականութինինի հիմինի հիմինի

JOHN DOE 123 MAIN STREET ANYWHERE US 12345-6789 Page 1 of 1

Please make checks payable and remit to:

Pay Online: allinahealth.org/payHOMEbill

**Due Date** 

Upon Receipt

Pay online today!

**Account Number** 

00000

e-Payments Now Available!

Fast, easy, and better for the environment.

Amount Due | Amount Paid

\$

\$80.00

ոլիցվորդի կՄոլիցկրըըՄԱլիոհոցՄԱլիիլԱԱՄԱլիկի **ALLINA HEALTH HOME OXYGEN & MEDICAL EQUIPMENT** PO BOX 9344 NW 7365 MINNEAPOLIS MN 55440-9344

Check if address/insurance changes are on back

myEasyMatch Code: A-BCDEF-12345-GHIJKL

Please detach and return top portion with payment.

<b>Account Number</b>	Account Name	Statement Date	Due Date
00000	JOHN DOE	01/05/2015	Upon Receipt

Date	Service Description	Charges	Payments/ Adjustments	Patient Balance	
JOHN DOE					
10/13/2014	Invoice Number: 01234567 CPAP SYSTEM ONE AUTO Invoice Totals	\$65.00 <b>\$65.00</b>		\$65.00 <b>\$65.00</b>	
11/13/2014 12/24/2014	Invoice Number: 01234568 CPAP SYSTEM ONE AUTO MEDICARE Payment	\$65.00	-\$50.00	\$15.00	
	Invoice Totals	\$65.00	-\$50.00	\$15.00	
		Ith Me			

#### **MESSAGES**

Allina Health Home Oxygen and Medical Equipment is introducing a new look to our statements. If you have any questions regarding your account, please contact us at 612-262-1700. You can also make an online payment at www.allinahealth.org/payHOMEbill

## STATEMENT SUMMARY

Total Charges: .....\$130.00 Insurance Payments/Adjustments: .....-\$50.00 Patient Payments/Adjustments: .....\$0.00

**AMOUNT DUE:** 

\$80.00

Change of Address		
Name (Last, First, Middle Initial)		
Address		
City	State	ZIP
Telephone		

If Paying By Credit Card, Fill Out Below							
CHECK CARD U	JSING F	OR PAY	MENT		VISA	lasterCard	DISCOVER AMERICAN EXPRESS
CARD NUMBER SIGNATURE							EXP. DATE  AMOUNT PAID
PRINT NAME							

Primary Insurance Primary Insured Name	Updates						
Primary Insurance Name			Effective Date				
Primary Insurance Street Address							
City	State	ZIP	Telephone				
Employer Name	Group Number						
Subscriber ID #	Policyholder's Date of Birth						

Secondary Insurance Updates						
Secondary Insured Name						
Secondary Insurance Name			Effective Date			
Secondary Insurance Street Address						
City	State	ZIP	Telephone			
Employer Name	Group Number					
Subscriber ID #		Policyholder's Date of Birth				

#### **CONTACT US:**

If you have any questions, please call the Customer Service Department at 612-262-1700 or 800-859-5077. Monday-Thursday 8:00AM to 4:30PM, Friday 9:00AM - 4:30PM. Contact.center@Allina.com

To contact us by mail or email please include the following information:

Allina Health
P.O. Box 43
Mail Route 10200
Minneapolis, MN 55407

Patient Name
Account Number
Date of Service

Description of the Request

### **GENERAL INFORMATION:**

Allina Health is a not-for-profit network of hospitals, clinics, and other health care services, providing care throughout Minnesota and western Wisconsin.

We serve our communities by providing exceptional care, as we prevent illness, restore health and provide comfort to all who entrust us with their care.

#### FINANCIAL POLICY AND ASSISTANCE:

Allina Health's credit policy is that payment is due in full upon receipt of the first statement. Your payment will be applied to the oldest date of service on your account.

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

If you are unable to make payment in full, Allina Health offers the following options for payment of your balance.

- 1. Payment Plan
- 2. MedCredit Financial Services
- 3. Allina Partners Care

If you would like to find out if you qualify for any of these options, please contact our Customer Service department at 612-262-1700 or 800-859-5077. Our patient account specialists will be happy to assist you with the payment option that best addresses your need.

If you feel that your concerns have not been addressed, please contact our Customer Service Department first and allow us the opportunity to try and address your concerns. If you continue to have concerns that have not been addressed, you may contact the Minnesota Attorney General's Office, which can be reached at 651-296-3353 or 1-800-657-3787.

#### **ASSOCIATED EXPENSES:**

You may also receive medical bills from other providers of services related to your Allina Health visit. Examples of these could include radiologists, anesthesiologists, transportation costs, etc. It is expected that you will work directly with these providers regarding their charges.